CAEUG

Computers Are Easy User Group

Abort,
Retry,
Ignore....

Founded 1984 **ARI** is the
Official Newsletter of
Computers **A**re **E**asy **U**ser **G**roup

February 2013
Volume XXX   Issue 2

Confirmed meeting dates for 201**3**
Room A

**MARCH
NO MEETING**

April 13
2nd Saturday

May 25
4th Saturday

**Check
www.caeug.net
for confirmed
meeting dates**

MEETING
PLACE
will be the
Glenside Public
Library
** **
*** ***
Visitors
Welcome
HOPE TO SEE
YOU THERE!!

Our February 23 2013 (fourth Saturday) Presentation:

Michael Goldberg will demonstrate Windows 8

REMINDER!!!!!

NO March Meeting

due to the library remodeling the meeting room

Tips for Upgrading to Windows 8
Sandy Berger, CompuKISS
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If you have just upgraded your computer to Windows 8 and are disappointed at the performance, don't blame Microsoft. The problem may be with your computer manufacturer and/or with your upgrade preparation. Here are a few tips to get you on the road to happy computing with Windows 8.

In the past two weeks, I have upgraded three computers from Windows 7 to Windows 8 with a wide variety of results. On the first computer, an older Gateway desktop, the upgrade was seamless and Windows 8 works beautifully.

The second was a very recently purchased Lenovo that was advertised as "Windows 8 ready" and came with the $15 upgrade to Windows 8 offer. You might expect that this upgrade would be the smoothest, but it was the

most problematic. The Windows 8 installation went smoothly and things seemed pretty good until I tried to start Internet Explorer, which refused to work at all. Then I found that the Picture folder wouldn't update and the Epson printer wouldn't work.

A little trouble-shooting was definitely in order. As I delved into the problem, what I found was amazing. The Gateway didn't have any Gateway programs running in the background. But the Lenovo had more than twelve programs that were starting along with the computer and running in the background. These ranged from power management programs to programs that were supposed to speed up the computer to programs that seemed to have little use.

I set out to test each of these programs to see if they were interfering with Windows 8. After several hours of trouble-shooting, the answer was an emphatic "yes". There were two Lenovo programs that were interfering. When I disabled these programs, all the Windows 8 functionality returned. Internet Explorer worked, the pictures updated, and the printer worked.

The aggravating thing was that these programs didn't show up as incompatible when I ran the Windows 8 Upgrade Advisor in preparation for the upgrade. This computer was supposed to be "Windows 8 Ready". So what happened? Well, many manufacturers load their computer with "stuff" to make them seem better than the competition. The irony is that most consumers don't even know that those "special" programs are there. I never heard of anyone purchasing a Lenovo because it came with such great extra programs.

While Apple products are immune from this because Apple manufacturers both the hardware and the software, most computer manufacturers do this. Smart phone manufacturers do the same.

It is obvious that all of this "stuff" just complicated the computer and can obviously cause problems. Across the board, manufacturers should stop pre-installing all this junk. Since we now live in a world of apps, if a manufacturer wants to give me some free programs that are worthwhile, they should offer this to me in the form of an app that I can choose to install or ignore.

This is one case where I put the blame fully on the shoulders of the manufacturer. I must say that the Gateway really excelled in this endeavor because it was not infested with all of the proprietary programs that the other computer had.

The bottom line is: don't make the mistake of thinking because you have a new computer that was purchased under the $15 upgrade offer, that it is really "Windows 8 Ready". Before you upgrade, check the manufacturer to see if they have special instructions for getting your computer ready for the update.

While Lenovo's website was pretty useless in this endeavor, I found several other manufacturers had some good instructions.

The next computer that I upgraded was a Toshiba laptop. Toshiba, like Lenovo has a lot of proprietary programs running in the background. Toshiba, however, had excellent upgrade instructions on their website. I was told to upgrade the BIOS before installation and to remove several Toshiba programs. With that preparation, the upgrade went smoothly.

I still believe that computer companies should not put so many extra programs on their computers. I actually can feel Microsoft's pain in having to try to deal with a PC ecosystem where this is allowed. In Windows 8, Microsoft produced a good operating system that works fine when other integrated programs don't interfere. Yet, most home users who have problems upgrading to Windows 8 will blame Microsoft and tell everyone that Windows 8 is a terrible program.

If you decide to upgrade to Windows 8, be sure to search the website of your computer manufacturer first. Get your computer ready. See if there is a BIOS update available. Update all the software on your computer, and turn off unnecessary programs that may be running in the background. If there are problems after the upgrade, look at the manufacturer's proprietary software as your first line of trouble-shooting.

Another tip that I can give from my upgrade experiences is that if you are upgrading a laptop, plug it in so you won't run out of battery power during the upgrade. Also, allow yourself enough time. You can speed up the process by using a wired connection, rather than wireless, but you can still expect the upgrade process to take at least two hours. Good luck to all of you upgraders out there! And be sure to let me know how it goes.

Windows 8 – What You Need to Know
Sandy Berger, CompuKISS
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Recently Microsoft released a new version of its operating system. Unless you've been living under a rock, you've already heard about Windows 8. So today I'm going to give you the facts – just the facts….focusing on what you will need to know about Windows 8.

First, all versions of Windows 8 have a new interface, which is radically different from any previous versions of Windows. The traditional start menu is gone. Now when you start your device you see a colorful conglomeration of squares and rectangle called "tiles." These are not small squares like you might see on an iPhone or iPad, but are rather large. You touch or click on these tiles to launch programs and/or apps. Some of the tiles are "live" meaning that you can set them up to see real-time information like the weather, stocks, email, or news.

I can assure you that when you start using Windows 8 you will be stymied as to how it all works. So be sure to allow yourself a little time to investigate the new operating system. It may take a few weeks before you feel comfortable with the new interface. Yet, after using Windows 8 for a few months, I can also tell you that that this version is far superior to Windows XP or even to Windows 7.

The second thing that you need to know about Windows 8 has an underlying interface that is very similar to the Windows 7 desktop. In Windows 8, it is simply called "Desktop." You can switch to this Desktop at your discretion (just click on or touch the Desktop tile). You will be switched to the Desktop automatically if you start a program like Notepad, Word, Excel, etc.

You might have heard that Windows 8 is made for touch screens and that is true. Yet every finger motion has a corresponding mouse and a corresponding keyboard motion. So it can also be used on

a regular computer. I have used Windows 8 on a computer with touch screen and also on a computer with only a keyboard and mouse. It is very workable on both.

The third thing that you need to know is that Windows 8 comes in four flavors: Windows 8 Phone, Windows 8 (called RT) for tablets, Windows 8 (standard), and Windows 8 Pro. The Windows 8 Phone works only on smartphones and will come preinstalled. The Window 8 Pro offers extra data protection, remote desktop, and the ability to join corporate domains. It will mainly be used for businesses. So you, as an average consumer, only have to worry about two versions, RT and the standard version, which is referred to simply as Windows 8.

The RT version will come preinstalled on certain tablets. You won't be able to upgrade to it. Windows 8 will come on almost all new computers and, if you have a newer computer or laptop, you will be able to upgrade your computer to Windows 8. Windows 8, however, will also come on some tablets and laptop-like computers. That's where the confusion lies.

If you purchase a tablet you will have to know if you are purchasing a tablet with Windows 8 RT or Windows 8 because there is a big difference between the two. The colorful new interface is the same on both and both can run the apps that can be found in the Microsoft app store. The biggest difference is that RT can run only Apps. It cannot run desktop applications like Photoshop, Quicken, and Family Tree Maker. Yet Microsoft has been very smart about this. They have developed their main Microsoft Office 2013 programs as Apps. In fact when you purchase an RT tablet, Microsoft Office Home and Student Preview Edition comes preinstalled. When the Final version is released, it will automatically be downloaded and installed at no cost. So while the RT version can't run full-blown programs, it can run Word, Excel, PowerPoint, and OneNote and actually comes with all of these. The Office Apps automatically appear in the Desktop interface that looks like Windows 7. If you have used any of these Office programs on your Windows XP, Vista, or Windows 7 computer, they will look and feel pretty much the same. Of course there will be some new features, but most of the features of the older desktop versions of these Office programs are available in the Apps. The two exceptions that I found were that the App versions of Office don't support macros or add-ons.

If you purchase a new computer with Windows 8 or the Windows 8 upgrade, which is currently available online through Microsoft for $49, you will not get Office for free. You will either have to make that a separate purchase or use an older version of Office that you already own. (Microsoft says older versions, even those as old as Office 2002 will work fine with Windows 8.)

Besides the new interface, Windows 8 boasts some key improvements including longer battery life for portable devices, faster boot times, and a smaller memory footprint. Most full-blown programs that run well in Windows 7 will also work with Windows 8 (not with Windows 8 RT). Once you are used to Windows 8, you will probably find it easier to navigate than previous versions of Windows. So there are many reasons to upgrade or to purchase a new computer with Windows 8 preinstalled.

Making the move to Windows 8 will be beneficial, but there is a learning curve, especially on a non-touch desktop or laptop computer. Also, with Windows 8 RT completely based on Apps, the number of Apps available in the Microsoft App store is very important. Right now their store has

http://www.caeug.net

only about 7,000 Apps in the Microsoft store compared to 100,000 in the Apple App Store. While some of the major Apps like Evernote and Kindle are already available, others like Words with Friends and Angry Birds are not. Of course, if Windows 8 is popular, the number of Apps is sure to increase dramatically and quickly. Because of the learning curve and the wait for Apps, I expect that acceptance of Windows 8 may be slower than expected.

The Tip Corner – November 2012
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Virus Stole Your Computer
Some viruses leave behind nasty side effects, even when your antivirus program has cleaned the actual virus from your computer. Some virus programs, such as the Windows 7 Recovery virus will hide your files in an attempt to coerce you into paying for the virus's removal. When you view your desktop or click on your C: drive, it may appear that all of your files have been deleted, but they haven't — the virus has simply hidden them. You can restore them easily using a simple command prompt trick that works in Windows XP, Vista and 7.

Click the Start button in the lower left corner of your task bar. Type cmd in the search box at the bottom of the menu and press Enter. If you're using Windows XP, click Run and type cmd into the Run box. Then type attrib -s -h -r c:/*.* /s /d and press Enter to execute the command.

Allow the command to finish executing (it may take a few minutes). When it's done, close the command prompt window and check your desktop — your files, hidden by the virus, have been restored. You can use the same trick to restore files the virus may have hidden on other drives, including removable storage such as flash drives and external hard drives; just change the drive letter in the command above to the drive letter of the storage device with the hidden files. Rename multiple files at once.

I used to search for photo programs that would allow batch renaming of all those pictures you get in from your camera, such as DSC_5671 to something more descriptive. Image my surprise when I discovered batch filing is a click away. Just highlight all the files/folders you want to rename, Right-click, choose Rename and call it something that best describes them such as "John's graduation". It will rename all the highlighted pictures as John's Graduation, and number them sequentially. For a way to more precisely number pictures a good photo editor will really help out.

Google Reverse Image Search
Here is a great idea. If you are looking for an image similar to one you have just hike over to Google.com and click the Images button in the upper left-hand corner. The page should reload and you should see a little camera icon in the search box.

You can either browse to where your image is on your computer, paste the URL of an image from another site (right-click on the image and select Copy image URL) or even drag and drop and image from your desktop into the search bar.

Then just hit the Search button and Google will scour the internet for like-looking images to the one you uploaded. You can also click on the link at the bottom and watch a short video that offers more explanation.

Lamp Post 145
February 2013
by John Spizzirri

You may be pleased to know that the creator of the BKA trojan **(1)**, a Russian national, has been arrested in Dubai by the Spanish police **(2)**. The BKA trojan uses the German Federal police logo **(3)** and the Kaspersky Lab logo **(4)** on an official looking screen and "locks" the computer using registry settings. The screen accuses the user of having child pornography on their PC. It demands that the user pay 100 Euros to have the computer unlocked. The creator works with an international gang. Most of the one million Euros (per year) collected by the gang went back to Russia. Police estimate that millions of PCs have been infected worldwide **(5)**. Fortunately, the screen is written in German but there are variants that are written in English. The good news is that this only affects Windows machines.

1) http://sn.im/26ebmi4
2) http://sn.im/26ebm2g (Spanish language)
3) https://en.wikipedia.org/wiki/File:German_Federal_Police_Logo.svg
4) http://usa.kaspersky.com/?domain=kaspersky.com
5) http://www.majorgeeks.com/story.php?id=37642

I have written about Unified Extensible Firmware Interface (UEFI **(1), (2)**) before. UEFI was created to replace the Basic Input/Output System (BIOS **(3)**). Now there is evidence that it is not the panacea that the promoters claim. Microsoft (MS **(4)**) is one of those promoters. One of the problems with UEFI is that the various operating systems (OSs) are required to get permission to boot PCs 'securely' using a Platform Key. OSs or PC manufacturers must pay for Platform Keys. MS was accused by the Open Source community of trying to prevent competitive OSs (Linux) from operating on PCs. In 2011 MS resisted opening the secure boot process thus fostering the belief that they were trying to kill Linux using UEFI as a back door method. In late 2012 the Linux Foundation **(5)** announced that it would develop a UEFI boot-loader using a key provided by MS. This may be a case of MS trying to avoid the bad press it has already generated by boneheaded stunts. When a machine is prevented from booting, the term used to describe that failure is brick or bricking. It is called brick because a PC that will not boot is essentially a rectangular solid with very little function. Some Samsung laptops **(6)** have been bricked by Linux and more recently by Windows (**(7), (8)**). The Samsung models affected are; 530U3C, NP700Z7C, NP700Z5C, and 300E5C. PC World magazine **(9)** recommends never booting with UEFI on any Samsung laptop until this mess is resolved. If I have not made it clear, when a machine is bricked, it will not boot at all.

1) https://en.wikipedia.org/wiki/Unified_Extensible_Firmware_Interface
2) http://www.uefi.org/about/
3) https://en.wikipedia.org/wiki/BIOS
4) https://www.microsoft.com/en-us/default.aspx
5) http://www.linuxfoundation.org/
6) http://www.samsung.com/us/
7) http://sn.im/26ei6ih
8) http://sn.im/26ejkx4
9) https://www.pcworld.com/

It looks like MS is up to its old tricks. Microsoft Security Essentials (MSE **(1)**) was a great product

when it was introduced. MSE has failed miserably in recent comparison tests with other anti-virus products (**(2), (3)**). My guess is that MS has neglected the product because there is no profit generated by it. No profit other than customer good will. Too bad MS does not see that as a benefit to the corporation. The test was conducted by Dennis Technology Labs **(4)** sponsored by PC Magazine **(5)**. The problem I have with this test is that MSE was compared only to paid software. It should have been compared to other free anti-virus software as well as paid. AVG **(6)** (included in the test) does offer a free version but I am still leery due to their major failure two years ago. I would have liked to have seen Avast **(7)**, Avira **(8)**, and Clam AV **(9)** included. Avast and Avira have paid versions while Clam AV is totally Open Source.

1) **http://windows.microsoft.com/en-US/windows/security-essentials-download**
2) **http://sn.im/26eigci**
3) **http://sn.im/26eigvs**
4) **http://dennistechnologylabs.com/**
5) **http://www.pcmag.com/**
6) **http://free.avg.com/us-en/homepage.tpl-stdfull**
7) **http://www.avast.com/en-us/free-antivirus-download**
8) **https://www.avira.com/en/avira-free-antivirus**
9) **http://www.clamav.net/lang/en/**

Those of you that use Kaspersky Lab AV on an XP machine may have run into some trouble this past week. **(1)** A signature file was sent out that reset the AV product to block virtually all Internet traffic. The signature was corrected about 2 hours later but if your product was updated you could not see the Internet to know about it.
1) **http://majorgeeks.com/story.php?id=37561**

MS announced the February security updates (**(1), (2)**) on the 7th for release on the 12th. Five of the twelve updates were marked 'critical'. All the updates together fixed 57 vulnerabilities **(3)**. On the various machines I have, the installation of the updates averaged about 40 minutes. Some older machines took over an hour. A client called me in a panic because after she had run the update, her Windows calendar had no data in it. I checked the Internet but found no current complaints of data loss with this update. I was preparing to guide her through the System File Checker process. The first thing I had her do was to shut down the PC in order to do a cold start. Once that was accomplished I asked her to check the calendar. She was overjoyed to find that the calendar now displayed all of her appointments and information. I then guided her through the process of saving the contents of her calendar **(4)** in the event that she ever loses her calendar contents. For those of you that keep a Windows calendar, the process is click File on the menu then click Export. The Export function will save a file with an ics extension. Save that file with a name that indicates the date the file was created to a folder or an external hard drive. A backup should be made every week or two depending on how much the calendar is used.
1) **http://technet.microsoft.com/en-us/security/bulletin/ms13-feb**
2) **http://sn.im/26ej68c**
3) **http://majorgeeks.com/story.php?id=37576**
4) **http://www.howtogeek.com/79960/create-a-backup-of-windows-calendar/**

Fake Adobe Flash Updates are starting to pop up. When Adobe Flash update screens appear, look at them closely to make sure they are not fakes. If they are fake, you will be loading and executing a

virus or trojan program on your PC. The fake will send you to an address (in your browser) that is not Adobe.com but a series of number separated by dots (periods) possibly followed by a '/adobe'.
1) **http://sn.im/26ejhrw**

If you are using Windows 7, you must install Service Pack 1 before April in order to continue getting monthly updates **(1)**. The Service Pack was released in February 2011. To find out if you have the service pack click Start, click Control Panel, click System. The service pack information will be listed under Windows edition. Alternately, you can click Start, type system information, and press enter. The service pack information will be listed on the second line.
1) **http://sn.im/26ejq5v**

Adobe Reader has a new vulnerability that allows crackers to inject your machine with a virus or trojan **(1)**. From what I have been able to determine, Adobe has not fixed the problem, yet. Fire Eye **(2)**, the company that reported the defect, suggests that you do not open any unknown pdf files until Adobe fixes the problem. I suggest that you use Foxit PDF reader **(3)** because it is more secure than Adobe Reader. Personally, I prefer to uninstall Adobe Reader first then install Foxit. You must be careful during the Foxit install because there are some check boxes that must be unchecked so that tool bars are not installed in you browser.
1) **http://blog.fireeye.com/research/2013/02/in-turn-its-pdf-time.html**
2) **http://www.fireeye.com/**
3) **http://www.foxitsoftware.com/**

The Cystic Fibrosis Foundation **(1)** has a handy, down to Earth guide to evaluating health information on the Internet. There is a lot of junk science and misinformation about health issues (generally presented by people selling something) on the Internet. Check the guide here **(2)**.
1) **http://www.cff.org/**
2) **http://www.cff.org/LivingWithCF/HealthyWebSurfing/**

Windows 8 has had slow sales this past holiday season. What was the problem? MS blames manufacturers for not producing enough touch screen PCs **(1)**. It sounds to me like MS is trying to dictate to the PC makers how to do business. I talked to a few retail store sales people and managers who told me that the MS Surface tablet was only available at Microsoft stores and on line from MS. You would think that more outlets for a MS product would equal more sales. I guess I could never be a MS product manager, because they do not think that way. Could another reason for slow sales be that when people played with Windows 8 in the stores, they did not like it? In previous DVDs of the Month (and Feb2013) I included videos made by Chris Pirillo **(2)** showing that people on the street and his own father could not figure out how to use Windows 8 (**(3), (4)**). Perhaps another reason is that the Surface would not allow installation of third party software. The Surface Pro does allow third party software but costs as much as a full laptop. There are articles **(5)** and products **(6)** that make Windows 8 look like windows 7. Why is that? I think I know why Windows 8 sales are slow even with record low pricing through the end of January ($15-$40). It is not designed for desk top and standard laptop PCs. It is awkward to use on a PC without an expensive touch screen. Desk top and standard laptop PCs are the work horse of industry. Tablets may be used as sales aids but are little more than toys when it comes to real business applications. Who buys the bulk of computers? Business and government. Unless a definitive business use for tablets is found, they will fall off the radar just like

netbooks, palm tops, and the Apple Newton. Unless touch screens come down in price, The next Windows will probably look like Windows 7.

1) http://sn.im/26ekyt4
2) http://www.lockergnome.com/author/chris/
3) https://www.youtube.com/watch?v=v4boTbv9_nU
4) http://sn.im/26ex3em
5) http://sn.im/26el7ry
6) https://www.pokki.com/

Between you, me and the LampPost, that's all for now.

Change the task bar
Vista and Windows 7 disable the "File, Edit, View, Tools, etc." on the top of the open folder. Want them back? Although Vista and Windows 7 have disabled the old menu bar by default, you can enable it temporarily, if you would like.

When you have a folder open, press the Alt key and the menu will appear. Press Alt again and it will disappear. This is temporary. But you can make it permanent if you want to.

First, open one of your Windows folders, left-click on Organize. On the drop-down menu, left-click on Layout. A new menu will pop up. Point your Cursor to Menu Bar (it's at the top of the menu) and left-click to put a check by it. That's it! Now every time you open a folder in Windows, the menu bar will be there. If you decide you want it disabled, just follow the above instructions, only when you get to Menu Bar, left-click on it to remove the check mark.

What is a temp directory and DO I really need to clean it?
The temp directory is the location on your computer to which all temporary files are saved. Temporary files are files saved by your web browser or another program in order to speed up that program's performance. One good example are the temporary files created when you browse the internet. When you go to a site a copy of the opening page will be saved to your computer so that the next time you go to that page, it will pop right up for you with little to no delay. Your web browser will do this for many of the pages you access on the internet. Often the files are deleted by the program that created them. However, if a program ends in error, has a component that is not working properly, or any other irregularity, these files are left in the temporary drive. Others are retained simply for efficiency or to speed access to pages you have already visited on the web.

After a while the more files that are in the temporary folder, the slower your computer begins to process. Eventually, their existence is enough to cause sluggishness in your computer. To get to the temp folder in Windows 7 and Vista, just press Start, and in the Search Box type %temp%, then hit enter. Since Windows usually cleans out the temp folder periodically, you might want to just delete those .TMP files that are over a couple of weeks old that got stuck.

February 2013   DVD of the Month

ARI - February newsletter, **Auslogic** - Updated disk defragger, **Avast** - Free antivirus program, **AviraAntiVirRescueSystem** - Free antivirus rescue disk, **AviraAntiVirus** - Free antivirus program, **CCleaner** - Updated Hard drive cleaner, **CDOMlists** - Lists of past CDOMs, **Combofix** - Scans your computer for known malware and fixes it, **CompleteInternetRepair** - Repairs everything internet & networking problems, **DropBox** - Program to access cloud storage, **DrWebCureIT** - Scan and cure virus problems, **DrWebLiveCD** - Free antivirus rescue disk, **Exportizer** - Exports and converts database data, **FCleaner** - Updated hard drive cleaner, **KasperskyRescueDisk** - Free antivirus rescue disk, **MemberContributions** - Things e-mailed to me from members, **MHTMLConverter** - Convert mht and mhtml files to html, **MiTeCTaskManager** - Windows task manager, **OldTimeRadio** - Old time radio broadcasts, **Speccy** - Updated hardware reporting tool, **Sundance** - Fast alternative web browser, **USBinstaller** - Install bootable Linux to a USB stick, **Vuze** - Multiple torrent downloads, **Win8StartButton** - Creates a start button for Windows 8, **WinScreenCaptureTool** - Screen capture tool, **WizHTMLEditor** - HTML MHTML editor, **YouTubeDownLoader** - Allows for the download of YouTube videos

January 2013 DVD of the Month

AceMoneyLite - Personal finance software, **ARI** - January newsletter, **AusLogics** - Updated defrag program, **Autoruns** - Utility that shows what starts at startup, **Avast!** aswMBR - Rootkit scanner, **BootSafe** - Utility to restart Windows in Safe Mode, **BrandOS** - Utility to rebrans D7, **Calibre** - Updated e-book utilty for conversion and display, **cCleaner** - Updated Hard drive cleaner, **CDBurnerXP** - Updated CD/DVD burner program, **CDOMlists** - Lists of past CDOMs, **ClassicShell** - Program to restore classic menu ot Vista, Windows 7 and 8, **ComboFix** - Program to scan for malware and spyware then remove it, **CoolNovo** - Browser based on Chrome, **D7** - Trouble shooting program, **DataGrab** - Utility to quickly retrieve only the "desired" data from a system, **Decrapifier** - Updated new PC cleanup program, **Firefox** - Updated browser, **FoxitReader** - Updated PDF reading program, **GMER** - Program detects and removes rootkits, **Gparted** - Updated partition manager, **HitmanPro** - A second opinion scanner for malware, **ImgBurn** - Updated VD/DVD burner, **InfraRecorder** - A CD/DVD burning solution, **Kaspersky TDSSKiller** - Rootkit cleaning program, **ListenNWrite** - Speech to text program, **MalwareBytes** - Updated malware cleaning program, **MalwareBytes Anti-Rootkit** - Rootkit cleaning program, **MD5-SHA1Checker** - Utility to verify downloads with an MD5 checksum, **MemberContributions** - Things e-mailed to me from members, **NVDA** - A screen reader for the visually imparied, **OldTimeRadio** - Old time radio broadcasts, **OTL** - A tool that is used to diagnose a computer for malware, **PatchMyPC** - A tool to find what patches are needed, **PortableApps** - Updated portable programs run from a flash drive, **RACfree** - Program provides remote access control of a PC, **Speccy** - Updated hardware / software information program, **StartUpLite** - A tool to speed up start up, **SystemRescueCd** - Run from CD or flash rescue programs, **TCPOptimizer** - A tool to for tuning and optimizing your Internet connection, **VLC** - Updated media playing program, **Xcleaner** - Hard drive cleaner, **Xpy** - Windows 2K, XP, Vista, and 7 tweaking program, **ZoneAlarmUninstaller** - Uninstalls ZoneAlarm firewall

Meeting Location and Special Accommodations

The Glenside Public Library address is at 25 E Fullerton Avenue, Glendale Heights, Illinois. Please park away from the building. Thank you. The meeting(s) are not library sponsored and all inquiries should be directed to Mike Goldberg at

. Individuals with disabilities who plan to attend this program and who require certain accommodations in order to observe and / or participate in the program are requested to contact CAEUG president, Mike Goldberg at at least five (5) days prior to the program, so that reasonable accommodation can be made.

Members Helpline
Any member with a specific
expertise can volunteer to
be on the Members Helpline.
Beginner Helpline
 - Billy Douglas

Beginner hardware problems
 - Dick Fergus
Phone before 9:00pm

Hardware problems, XP,
Win 7 & Linux
 - John Spizzirri
Phone 6pm-9pm

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