

**Abort,
Retry,
Ignore....**

Founded 1984 **ARI** is the
Official Newsletter of
Computers Are Easy User Group

May 2012
Volume XXIX Issue 5

Confirmed
meeting
dates for
2012
Room A

May 26
June 16 - Annual
Picnic

MEETING PLACE
will be the
Glenside Public

Library

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Visitors
Welcome

HOPE TO SEE YOU
THERE!!



Our May 2012 Presenter:

Norm Houbé investigates the ins and outs of buying a new laptop.
If there is time, John Spizzirri will give a mini-presentation on using
Make Your Own Ringtone.
(5/26/12 4th Saturday)

Evolving Technology

By Bill James, Editor / Webmaster, Computer Club of Oklahoma City
February 2012 issue, eMonitor
www.ccokc.org
wijames (at) sbcglobal.net

It's fascinating to me to see how technology is evolving. Who knew that our lives would be transformed so radically in a scant 30 years? My first encounter with a PC was with some friends were early adopters buying Commodores, Atari's and later IBM PC Juniors for the kids. They seemed to know that PC's would be something that their children should be acquainted with. As for me I could not put that vision into perspective. It wasn't until years later that I could fully see the possibilities.

When I got my first computer I tried to find tasks that I could do with it. As I have heard some say the best way to become acquainted with your computer is to find a 'killer' application. It could be a game, a productivity project using word processing, a spreadsheet or PowerPoint presentation. It could be anything that requires a computer to complete or possibly just a game such as Solitaire.

Con't pg 2

Table of Contents

Evolving Technology by Bill James	1
Shortcuts and How to Type Strange / Odd Symbols on Your Computer by Tanya Mattson	2
Lamp Post 137 by John Spizzirri	4
The Gadget Corner - Shopping Web Site Experiences by Steve Baer	7
May 2012 CD of the Month	10

I see our CCOKC members coming to grips with the evolution of technology. To some, it is overwhelming, to others it just a challenge. It was a challenge for me as well. I have always enjoyed finding out how things work.

Which brings me to my latest challenge and that is the smartphone. I have a Motorola Bionic, an Android phone that I have decided to make my laptop replacement. I am challenging myself to do as much as I can just using a phone. I have not allowed the screen size to cloud my objective. I think of my phone as being the only device that I have to conduct my daily business whether it is doing my banking, buying online, reading and sending emails etc. It has sort of become a game, which is not only fun but a learning experience.

My only limitation to my experience is costs. I try to find apps that are free and are capable of doing the task that I want to do. Fortunately for me my data plan is unlimited so I do not have the constraint of a limited data plan.

If you do not have an unlimited plan, you have to be aware of what type of data plan you have when you use your phone for movies, music and TV. Don't think in terms of why would you want to do this, but think of doing it because you can. It might be a onetime experience; the application that you found maybe does not do what you thought it would do. But don't let that deter you, think of the confidence that you will gain by just trying to do it. It has almost become habitual that I use my phone's internet connection to: Find directions to a place or business I have not visited before, using the phones built-in GPS, find out how good the restaurant that I might visit is, or look up the latest information on a product that I plan on buying. I can do all of this on the spot and not wait until I get home.

We all need a personal data assistant, a person (now a device) that can give you information at a moment notice. Your phone can now be that device. So give it a try, you will be surprised what you can do.

The CCOKC has two Mobile Devices Study groups (SIGs); several attendees are now proud owners of their very first smartphone.

Shortcuts and How to Type Strange / Odd Symbols on Your Computer

By Tanya Mattson, Librarian, Computer Users of Erie, Pennsylvania

January 2012 issue, Horizons

www.cuerie.com faith6860 (at) verizon.net

Ever wondered how people manage to type those 'strange' symbols (for instance ¶) that are seen – in emails, websites, letters? Generally, in many programs everyone know (at least for Windows) these simple shortcuts.

TO SELECT ALL (as in the complete document or page) Hold down the Ctrl key and press A

TO COPY (as in the selected section) Hold down the Ctrl key and press C

TO CUT (as in remove part of a paragraph or sentence) Hold down the Ctrl key and press X

TO PASTE (the cut or copied selection) Hold down the Ctrl key and press V. These shortcuts work not only in documents, but in some drawing and photo applications.

Now for the 'odd' ones:

HOW TO TYPE CENT SIGN ¢

Hold down the ALT key and type 0162 on the numeric keypad

HOW TO TYPE BULLET • (list dot)

Hold down the ALT key and type 0149 on the numeric keypad

HOW TO TYPE COPYRIGHT © (copyright sign, copyright symbol)

Hold down the ALT key and type 0169 on the numeric keypad

HOW TO TYPE PARAGRAPH ¶ (paragraph symbol)

Hold down the ALT key and type 0182 on the numeric keypad

HOW TO TYPE REGISTERED SYMBOL ® (registered trademark)

Hold down the ALT key and type 0174 on the numeric keypad

HOW TO TYPE TRADEMARK ™

Hold down the ALT key and type 0153 on the numeric keypad

HOW TO TYPE HEART ?

Hold down the ALT key and type 3 on the numeric keypad

To find more/others symbols, punctuation, accent marks – just search the web.

“How to type symbols” search led me to these sites:

Alt-Codes.org <http://alt-codes.org/how/> (they have pages for Mac, Linux, Windows, and Laptops)

How To Type.net <http://www.howtotype.net/> (just click on the mark you want, and it will list the different formats)

WIKIHOW.COM <http://www.wikihow.com/Type-Symbols-Using-theALT-Key> uses the character map found in the computers.

For Windows:

Click on the Windows Start menu.

Select "Programs", "Accessories", "System Tools", then "Character Map". (For Windows 7 just search for character map)

Choose a font

Double-click the character(s) you want. It is important to select the exact font you're using in your document before selecting the symbol you wish to copy. Not all font-faces contain all possible combinations of available symbols.

Copy.

Return to your document.

And Paste. Font size of the character may need to be changed after you've pasted it into your document.

For Macs:

Hold the Option key and press any other key to get custom characters To get a second set of custom characters, hold down both the Option key and the Shift key.

One can always do searches for not only symbols, but special characters, accent marks – or if you know the name do a search for “how to type infinity symbol”

Good luck!



Lamp Post 137

By John Spizzirri

May 20, 2012

In the last month I received an e-mail from one of our members in one of my e-mail accounts that has no address book and will shortly be closed. The subject was 'hi'. The message was 'this is pretty amazing you should give it a look

'<http://www.news-l5.net/biz/?employment=5507852>'. This web site Uniform Resource Locator (URL **(1)**) has been altered on purpose so you will not go there. Do not go to that web site!!!! I checked it out

WITHOUT clicking on it, by going to Network Solutions whois page **(2)** and typing in the URL. This is the information provided by whois "Igor Nikenin ch.net-domains@gmail.com, ul. B. Pertrovskaya, dom 12, kv 74, Rostov na Donu, 344000, RUSSIAN FEDERATION". My curiosity got to me and I accessed the URL from a machine that has none of my information on it (at the library). The web site looked like a TV or radio news station with very little information on it. There were links all over the place that all led to one web site. The information that whois provided for that URL was "Cooper Stein Holdings LLC, 98 3743 Suite 29278, Leranza Blvd., Panama, Panama 98234343". As I know our member and do not think he would direct me to a web site in Russia or Panama that had something to do with 'employment', I **copied** the body of the e-mail and wrote an e-mail to our member quoting the e-mail he ALLEGEDLY sent me. I did this from a different e-mail account. I used his address from my address book in **that** email account and not from the quoted e-mail. I asked if he had actually sent the e-mail or if his e-mail account had been hijacked or hacked. Our member confirmed that his account had been hijacked. From the time I got the Russian e-mail to the time our member confirmed he had been hijacked took about six hours. Our member told me that virtually everyone in his address book had received the e-mail. What happened? By clicking on the URL in the e-mail our member executed a program on his PC that sent a spam **(3)** e-mail to every one of the contacts on his e-mail list. It may have sent a list of his contacts to someone else for further spamming in the future. The program that was executed could have been written in JavaScript **(4)**, Java **(5)**, Flash **(6)**, Silverlight **(7)**, or several other program or scripting frameworks. These programs are used to present dynamic data on web sites. Most data presented on web sites is benign or beneficial to the user. Because of the nature of some programs, Apple Computer does not allow them to run on their machines **(8)** including mobile devices. I do not know if I was the first person to contact our member questioning the e-mail. What caused our member to get hijacked and not me? There are a number of reasons for that.

A. I did not click on the URL in the e-mail. (I copied the URL, saved it in a text file, put the text file on a flash drive, took the flash drive to the library, copied the URL to a browser on the library PC, and looked at the resulting web site.) I probably could have gotten by with copying the URL, pasting it into a different browser, and viewing the web site outside of the e-mail application.

B. I was viewing the e-mail in the Firefox **(9)** browser which I have modified with a number of add ons **(10)**.

1. The number one addon is NoScript **(11)** which prevents any program from running except on trusted web sites. This add on is sometimes frustrating because it stops some sites from loading. It definitely prevents untrusted sites from running programs.

2. HTTPS Everywhere **(12)** gets encrypted web pages for every web site that has them. You may notice that some of the web sites that I cite begin with HTTPS which is the secure version of HTTP **(13)**

3. Ghostery **(14)** prevents tracking cookies

Another member subsequently contacted me wanting his name removed from the CAEUG e-mail list because his e-mail account had been hijacked. These situations involving two of our members have prompted this article. What are the signals of an e-mail account has been hacked or hijacked?

- A. People on your contact list tell you that they are getting spam from you.
- B. You start getting e-mail 'bounces' **(15)** from people you did not write to. This is due to the hijacker using your account with addresses that he provides.
- C. You cannot log into you e-mail account. This may be due to the hijacker changing your password.
- D. Settings in your e-mail account have been changed and you did not do it.
- E. Your e-mail provider has locked you out of your account for violating the terms of the end-user license agreement (EULA **(16)**). This is due to the provider identifying spamming activity on your e-mail account.
- F. If you keep Sent mail, it may have e-mail messages that you did not send.

Once you suspect or know your account has been hijacked, what do you do?

- A. Change your password for the account **(17, 18, 19)**. If you cannot change your password because the hijacker has already changed it, contact your email provider and ask them to reset the password to allow you access **(18)**. Contacting your e-mail provider may be difficult **(20)**. In the Lamp Posts of July and August 2011 **(21, 22)** I discussed how to make strong, memorable passwords that are very hard to crack.
- B. Check the settings of your account to make sure that e-mail sent to you is not being forwarded to some place else.
- C. Check the settings of your account to make sure that your information (Name, other e-mail addresses, etc.) has not been changed.
- D. Copy your contact list to your computer and then erase the contact list from the on line e-mail (if you store your contacts on line).
- E. Run a complete, up to date anti-malware (anti-virus, anti-spyware) scan of all the storage devices in or attached to your computer **(17)**.

I described another method of hijacking in the Lamp Post of January 2011 Lamp Post **(23)**. The exploit was an e-mail to an unsuspecting user from a person they know who is traveling overseas but needs assistance because of lost or stolen money. If the unsuspecting user responds, then an attack is launched against the responder or their e-mail is added to an active e-mail list for the purpose of spam. The problem here is that if you are put on a spam list, the only thing you can do is get and use a spam filtering program. Many on line e-mail providers have built in spam filters.

I also gathered information from the following articles **(24-31)**.

1) https://en.wikipedia.org/wiki/Uniform_resource_locator

- 2) <http://www.networksolutions.com/whois/index.jsp>
- 3) https://en.wikipedia.org/wiki/Spam_%28electronic%29
- 4) <http://support.google.com/adsense/bin/answer.py?hl=en&answer=12654>
- 5) https://en.wikipedia.org/wiki/Java_%28programming_language%29
- 6) <http://blog.marcellus.tv/the-anatomy-of-flash/>
- 7) <http://computer.howstuffworks.com/silverlight.htm>
- 8) <http://www.apple.com/hotnews/thoughts-on-flash/>
- 9) <http://www.mozilla.org/en-US/firefox/new/>
- 10) http://www.accessfirefox.org/Addons_Installation_Guide.php
- 11) <https://addons.mozilla.org/en-US/firefox/addon/noscript/>
- 12) <https://www.eff.org/https-everywhere>
- 13) https://en.wikipedia.org/wiki/HTTP_Secure
- 14) <https://addons.mozilla.org/en-US/firefox/addon/ghostery/?src=cb-dl-mostpopular>
- 15) https://en.wikipedia.org/wiki/Non_delivery_report
- 16) https://en.wikipedia.org/wiki/End-user_license_agreement
- 17) <http://forums.pcworld.com/index.php?/topic/133870-hijacked-email-account/>
- 18) <http://techlogon.com/2011/04/18/fix-and-prevent-a-hijacked-email-account/>
- 19) <http://forums.avg.com/us-en/avg-forums?sec=thread&act=show&id=188753>
- 20) <http://lmmartin.hubpages.com/hub/Oh-no-How-to-recover-your-hijacked-email-account>
- 21) <http://www.caeug.net/newsletters/2011/Jul2011.pdf>
- 22) <http://www.caeug.net/newsletters/2011/Aug2011.pdf>
- 23) <http://www.caeug.net/newsletters/2011/Jan2011.pdf>
- 24) <http://www.switched.com/2009/09/28/viagra-spam-actually-making-money-off-gullible-browsers/>
- 25) <http://krebsonsecurity.com/tag/partnerka/>
- 26) <http://pitchperfect.hubpages.com/hub/Help-My-Email-Accounts-Been-Hijacked>
- 27) http://www.ehow.com/how_6026287_prevent-hijacked-email-addresses.html
- 28) <http://www.chron.com/business/jaylee/article/Hijacked-email-account-is-busy-sending-ads-for-2146785.php>
- 29) <http://dallasmorningviewsblog.dallasnews.com/archives/2011/05/abcs-of-hijacke.html>
- 30) <http://www.spywarepoint.com/hijacked-email-account-sending-spam-everyone-my-address-book-t60596.html>
- 31) <http://www.switched.com/2011/02/24/what-to-do-email-account-hacked/>

While I was putting the finishing touches on the article above, I did something incredibly stupid. I got an e-mail from someone with the name of Yahoo! and the Subject of 'Account Verification'. In the body of the e-mail was the Yahoo Mail Classic logo (see figure). If you use Yahoo! on line e-mail, you know that Yahoo! has been trying to convert everyone from their Classic page to their new e-mail interface page. That may have led me astray. The body of the e-mail read,



"Thanks for using Yahoo mail, This message is from yahoo messaging center to all yahoo free account owners and premium account owners. We are currently upgrading our data base and e-mail account center. We are deleting all unused yahoo account to create more space for new accounts.

To prevent your account from closure Click here for a quick update.

Thanks,

Yahoo Team.

Thank You for Being A Loyal Yahoo! Mail User, We hope you enjoy the newest version of Yahoo! Mail."

I can't explain why I did not see the obvious flaws in this e-mail. The word Yahoo be should be capitalized in all instances and should have an exclamation point after it. Grammatically, the word account should be plural. The 'Click here' link was linked to this web site: <http://gfgffvdgdhdhdg.bugs3.com>. That site is now defunct. I should have noticed that the sender's e-mail address was gonzaleznancy088@gmail.com and not from high level domain @cc.yahoo-inc.com, which is the domain that is Yahoo!. When I went to the web site, it requested my user name and PASSWORD. I may have been fatigued or just not thinking clearly, but I filled in the information requested and pressed the submit button. It took me almost two minutes before I realized the tremendous error I had just made. I had a revelation of situational awareness (SA **(1)**). SA is used in various endeavors. Had I had SA just minutes before, I would have had no trouble. Instead I had to clean up a mess. No e-mail provider nor Yahoo! will **EVER** ask for your password. That is important to remember! Once I recognized my error, I immediately went back to my e-mail account and changed my password to a strong, hard to crack password. I copied my contact list to my hard drive. I then erased my contact list from the on line e-mail. I checked my profile information to make sure nothing had changed. Fortunately, Yahoo! e-mail free version does not have a forwarding feature. I was reassured that I was using Linux Mint at the time, but ran an anti-virus on the PC anyway. the total time to correct my error was about ten minutes. Ten minutes of panic. I thought I may have been working against an automated system. I notified a couple of club members that were on that list about what I had done. I asked them to be on the look out for suspicious e-mail that may be from me or someone else. After four days they reported nothing unusual. My quick action seems to have worked. I will not load my contacts back for another week. By then I should know if I am safe. I did not want to start using another e-mail address. Notifying a list of 100 plus contacts is a pain in the neck. I learned a lesson. I could have saved myself the panic and embarrassment of this situation by thinking about what I am doing on line. I told the members I contacted about the article I was writing. They could not believe that I would include my experience in the article. I told them as I will tell you here; it can happen to anyone. Think, be cautious.

1) https://en.wikipedia.org/wiki/Situation_awareness

I am currently a member of Facebook **(1)**, LinkedIn **(2)**, and Twitter **(3)**. I have purchased various items on Amazon.com **(4)**. I have never been a member of Myspace **(5)**. When I created these various accounts, I created a new e-mail account for each account so that it is easy to keep track of correspondence with each entity. Imagine my surprise when I started getting friend requests, link requests, order confirmations, and Myspace private messages at my e-mail accounts that were not linked to the web site in any way. Each of the e-mails had clickable links in them. I have not clicked on any of them. The Amazon order confirmations were for products that I did not order. I looked at the URLs on these links. I found Top-level Domains (TLD **(6)**) in the United Kingdom, Turkey, Czech

Republic, Australia, and the Russian Federation. Obviously, these people were up to no good as they were trying to pass themselves off as someone or something else.

- 1) <https://www.facebook.com/>
- 2) <http://www.linkedin.com/>
- 3) <https://twitter.com/>
- 4) <http://www.amazon.com/>
- 5) <https://www.myspace.com/>
- 6) https://en.wikipedia.org/wiki/Top-level_domain

I have written about this information before, but it is well worth the rerun. Dale Swanson's blog (1) refers to two sites that offer free services to Internet browsers (people not software). BugMeNot (2) allows you to avoid compulsory registration at web sites that you may only visit once. By entering the URL, the web site will provide you with a user name and password. You can see the web site without having to log into the site. Mailinator (3) allows you to create a valid e-mail address for use on sites that require registration. That e-mail can be checked at the Mailinator site or never checked - the choice is yours. I have used it and it works well. If the e-mail gets spam, who cares.

- 1) <http://daleswanson.blogspot.com/2010/04/picking-good-password.html>
- 2) <http://www.bugmenot.com/>
- 3) <http://www.mailinator.com/index.jsp>

If you watch DVD movies, either rentals or purchased, you will now see a new threat from the National Intellectual Property Rights Coordination Center (1). I guess the FBI (2) threat of a \$250,000 fine and 5 years in prison was not enough. The FBI warning has been modified as well. Intellectual property rights (IP) now falls under Homeland Security Investigations (3). I don't remember Congress authorizing a new unit of federal law enforcement. Maybe I did not watch the news that day. We can all thank Disney (4), the Motion Picture Association of America (MPAA (5)) and the Recording Industry Association of America (RIAA (6)) for the purchase of your congress critter to spend your tax dollars on their behalf because its 'in the national interest'. And don't forget Interpol (7). We have to watch their warning in English and French even though the number of French-only readers in North America is miniscule. So from now on an additional 15 seconds of your life will be wasted viewing another threat from our masters. Enjoy!

- 1) <http://www.iprcenter.gov>
- 2) <http://www.fbi.gov/>
- 3) <http://www.ice.gov/about/offices/homeland-security-investigations/>
- 4) <http://disney.go.com/index>
- 5) <http://www.mpa.org/>
- 6) <http://www.riaa.com/>
- 7) <http://www.interpol.int/>

Your Social Security statement is now available on line (1). In order to create an account or sign in, Javascript must be enabled on your browser. In order to create an account (needed to read your statement), you will need have a valid email address, a Social Security Number, a U.S. mailing address, and be at least 18 years old. The Social Security Administration (SSA (2)) warns you that it is a federal crime to misidentify yourself and that they can stop you from using the web site if they find or SUSPECT that you are misusing the site. I guess the SSA geniuses can't read the Constitution, Page 8

either. In creating an account, a password must be generated by you. It must be a relatively strong password. It will expire in six months after its creation.

1) <https://www.socialsecurity.gov/mystatement/>

2) <https://www.socialsecurity.gov/>

Between you, me and the LampPost. That's all for now.

The Gadget Corner

Shopping Web Site Experiences

By Steve Baer, Featured Writer, Hilton Head Island Computer Club, SC

February 2012 issue, Island Computing

www.hhicc.org Baer (at) ieee.org

There is still no new tablet at gadget central. I'm still waiting for a good ice cream Sandwich device like the new Asus Transformer Prime. But, with the holidays over, I had a chance to reflect with Mrs. Gadget about our recent web shopping experiences.

This was stimulated by a frustrating session with hotels.com, where I searched for things, made a selection, entered credit card data and then received an email back from them first saying the location was sold out at that date, and then a few minutes later saying there had been a computer error.

I contrast that with my amazon.com experiences where they know who I am, offer reviews of products, show what others bought that looked at this type of product, and execute flawlessly. Even a recent event in buying an old book (from a sub-merchant) that arrived smelling of cigarette smoke, resulted in an immediate refund.

Based on the above, there seem to clearly be rankings in the quality of web shopping sites, just as there are for everything else. Below are a few of our family experiences and approximate ratings. Hopefully, others will pass along their experiences.

A -Very Good (Favorites I would use again) **Amazon.com** - The standard to which all should aspire. Good in all aspects: search, reviews, pricing, execution, problem resolution.

Shoemall.com - Quite good in search, selection and execution.

Buy.com - Quite good in execution and price. But sometimes the price is not as low as the competition.

Target.com - Good execution.

Partsexpress.com - Good for electronics and home theater parts, including the obscure. Good search, review, and return policy. Shipping may be a bit high at times.

Nordstroms.com - Good for clothing. Free shipping and returns. No minimum purchase required. Should prices go down after purchase of an item, a simple phone call to customer service and a credit for the difference is issued to the customer.

Potterybarn.com - Good for home accessories. Items arrive well boxed and in a timely fashion.

Crateandbarrel.com - Excellent site for kitchen utensils, dishes, cookware and bake ware. Items arrive well boxed and in a timely fashion.

Talbots.com - Good for women's clothing. Approximately once a month they have free shipping with no minimum purchase required for 24 hours but it is never advertised. One must visit the website to find out.

Belks.com- Complete department store. A gift for someone else was ordered. Item was lost and never received by recipient. Customer Service refunded money, no questions asked. They have come a long way in the past few years.

Kayak.com - I use this site only to get an idea of the range of airline prices and schedules. Usually going directly to the airline site provides slightly lower prices.

B - Medium (Worth a try, if nothing better around)

Bedbathandbeyond.com – Interesting website for home accessories. During “check out” an error was made but unfortunately the software was not specific enough to explain the problem. Purchase had to be completed via phone.

C - Needs Improvement (Not worth another visit, unless I have no other choices)

Hotels.com - Posted inventory not as good as that of individual hotel sites.

Homedepot.com and Lowes.com – Both seem designed to steer you to their local stores as opposed to providing a central place from which to order online.

Remember, these comments are based only on a small sample. Your experience may vary. I thank Mrs. Gadget for her input to this article.

May 2012 CD of the Month

ARI - May newsletter

AuslogicsDefrag - Updated disk Defrag tool

cCleaner - Updated Hard drive cleaner

CDOMlists - Lists of past CDOMs

ConverterLite - Simple audio and video batch converter utility

Foxit - Updated PDF reader

GoogleEarth - Updated world's geographic information program

LibreOffice - Updated office suite

MemberContributions - Things e-mailed to me from members

OldTimeRadio - Old time radio broadcasts

OpenOffice - Updated office suite

PING - Live Linux ISO to backup and restore whole partitions

ReactOS - An operating system which is binary compatible with Windows

RealPlayer - Updated media player

Recuva - Updated file recovery utility

SimpleViewer - Display your images on any web page

SsuiteOffice - Another free office suite

Visions - View photos, fix flaws, apply effects, create albums and calendars

Meeting Location and Special Accommodations

The Glenside Public Library address is at 25 E Fullerton Avenue, Glendale Heights, Illinois. Please park away from the building. Thank you. The meeting(s) are not library sponsored and all inquiries should be directed to Mike Goldberg at

MikeGold60137(at)yahoo.com.

Individuals with disabilities who plan to attend this program and who require certain accommodations in order to observe and / or participate in the program are requested to contact CAEUG president, Mike Goldberg at

MikeGold60137(at)yahoo.com, at least five (5) days prior to the program, so that reasonable accommodation can be made.

Members Helpline

Any member with a specific expertise can volunteer to be on the Members Helpline.

Beginner Helpline

- Billy Douglas

Beginner hardware problems

- Dick Fergus

Hardware problems, XP,

Win 7 & Linux

- John Spizzirri

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